

Verizon Wireless contract FAQs:

1. Who do I contact to purchase phones for my department/division/local government entity, under the WSCA (Western States Contract Alliance) contract?

State of Idaho & School District contacts:

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| Adrienne Rutherford (South/Southwest) 208-921-3900 Adrienne.smith@verizonwireless.com | Beth Williams (Eastern) 208-521-2121 Elizabeth.williams2@verizonwireless.com | Greg Montalbano (Northern) 509-435-7154 Gregory.montalbano@verizonwireless.com |
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Cities, Counties & University contacts:

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|---|---|--|
| Scot Hall (South/Southwest) 208-866-2000 Scot.hall@verizonwireless.com | Beth Williams (Eastern) 208-521-2121 Elizabeth.williams2@verizonwireless.com | Bart Dean (Northern) 509-496-5534 bart.dean@verizonwireless.com |
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2. As an employee of the State of Idaho or local government entity (Cities, County and Universities) do I qualify for discounts on Verizon Wireless service?

Yes – employees qualify for the same 17% discount that the State paid phones receive ***IF purchased through the following representatives:***

State of Idaho & School Districts contacts:

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| Cari Trinidad (South/Southwest) 208-860-4040 cari.trinidad@verizonwireless.com | Lindy Colendich (Eastern) 208-520-4800 lindy.colendich@verizonwireless.com | Mary Lynn Gore (Northern) 509-789-2500 marylynn.gore@verizonwireless.com |
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Cities, Counties, Universities contacts:

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| Rebecca Connett (South/Southwest) 208-859-1200 rebecca.connett@verizonwireless.com | Lindy Colendich (Eastern) 208-520-4800 lindy.colendich@verizonwireless.com | Mary Lynn Gore (Northern) 509-789-2500 marylynn.gore@verizonwireless.com |
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3. Why can't I purchase my phone in my local retail store?

Purchasing in retail stores is not approved for the WSCA (Western States Contracting Alliance) contract. You can choose to purchase in a retail store, however you will NOT receive the discounts you qualify for.

4. Where can I find the plans, equipment and discounts I qualify for?

The link below will take you to a website that will give you the specific plans and equipment pricing on the WSCA contract. This site is designed for State or local entity paid orders, however, employees will receive the same pricing when choosing a 2 year contract. This is a "view only" site, meaning you can't actually complete your order. However, you can go all the way through the site making your selections and at the summary page, go to File > Send > Page by e-mail and you can send a copy of what you'd like to the appropriate representative listed above.

<https://business.verizonwireless.com/b2b/WSCA17/WSCA17:information>

5. How do I get my equipment?

Your representative will have your equipment shipped to you overnight Federal Express at NO CHARGE.

6. If I am purchasing under the WSCA contract, why do I have to sign a contract?

There are different provisions for contracts depending if you are purchasing State (or local entity) paid phones or personal phones:

State or Local Entity paid: You will not have to sign a contract because you are purchasing under the WSCA contract umbrella. If you are creating a NEW account for a State agency or Local Government Entity, you will be required to fill out and sign an LOA form (letter of authorization) that will be provided by your representative. Even though you aren't signing an actual contract, you are binding your organization to all terms and conditions of the VZW WSCA contract. The actual contract can be viewed at www.aboutwsca.org

Employee personal paid: You will accept the contract you choose via an IVR (Interactive Voice Response) system before your equipment will be activated. The IVR process is used instead of signing a contract and is binding.

7. How long of a contract will I have?

State or Local Entity paid: A 1-year contract is required; however, there are no early termination fees. There are no activation fees.

Employee personal paid: You can choose either a one year or two-year contract. There are no activation fees on a two-year contract and you will also have lower equipment pricing. If a line of service is disconnected before the end of your contract, you will have up to a \$175.00 early termination fee.

